



**APPAREL
SOLUTIONS**

Transforming Safety Apparel

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PPE Clothing Manufacturer's Warranty

Apparel Solutions International (ASI) is a proud supplier of top quality protective clothing and, as such, guarantees the quality, workmanship and performance of each of the products that we manufacture.

ASI will repair or replace any garments within one year of purchase that fail due to manufacturing defects which includes seam, zipper or snap failure.

This warranty does not cover damage caused by misuse, improper care, normal wear and tear, or the natural deterioration such as UV degradation of any components used in its construction over extended time and use. Fabric or pocket tears are not covered by this warranty. Zippers will not be replaced if damage is a resulting from contaminants or foreign matter.

Returns for repair

All returns require a return merchandise authorization (RMA) in advance. This number is obtained by contacting the customer service department at our Edmonton office either through email – customerservice@apparelsolutions.ca - or phone -780-434-6100. ASI will provide case by case evaluations for each request to make a determination on whether the product is eligible for repair or replacement. Once this determination has been made an RMA number will be provided along with instructions on getting the item sent back to us. The RMA number must be written clearly on the outside of the package. Shipping of garments covered by Manufacturer's Warranty will be paid for by ASI and only in conjunction with the required RMA.

All garments must be clean before being returned to our Edmonton location. Items that arrive unwashed may be subject to a cleaning fee, delayed, or may even be rejected at the discretion of ASI.

www.apparelsolutions.ca